

Office CPO Survey

Lehigh Valley Hospital; Allentown, Pennsylvania

This is a questionnaire designed to be completed by physicians and clinical staff in a hospital. The tool includes questions to assess usability and attitudes regarding of electronic health records/electronic medical records.

Office CPO Survey

Please answer the following questions by CIRCLING the number corresponding to your feeling:	<i>Disagree Strongly</i>	<i>Disagree Slightly</i>	<i>Neutral</i>	<i>Agree Slightly</i>	<i>Agree Strongly</i>
1. The information that I need from visits to L&D Triage is complete.	1	2	3	4	5
2. The information that I need from visits to L&D Triage is easily accessible.	1	2	3	4	5
3. Documentation from visits to L&D Triage is incorporated into the office prenatal record.	1	2	3	4	5
4. Laboratory tests and diagnostic studies performed at L&D Triage are recorded in the office prenatal record.	1	2	3	4	5
5. New diagnoses determined on L&D Triage are recorded in the office prenatal problem lists within one week.	1	2	3	4	5
6. Lack of information from visits to L&D Triage makes it difficult to manage patients.	1	2	3	4	5
7. Errors are made with the potential to harm patients because records from L&D Triage are not available.	1	2	3	4	5
8. It is easier to re-order diagnostic and laboratory tests in the office than check whether they were performed on L&D Triage.	1	2	3	4	5
9. CPO is easy to use.	1	2	3	4	5
10. My interaction with CPO is clear and understandable.	1	2	3	4	5
11. I find it easy to complete documentation within CPO.	1	2	3	4	5
12. It is easy to find previously documented information in CPO.	1	2	3	4	5
13. Using CPO increases my productivity.	1	2	3	4	5
14. I find CPO useful.	1	2	3	4	5
15. Using CPO improves my job performance.	1	2	3	4	5
16. Using CPO enhances my effectiveness on the job.	1	2	3	4	5
17. When I am facing difficulty in using CPO, other co-workers can help me solve the problems.	1	2	3	4	5
18. A specific person (or group) is available to assist me when I have system difficulties.	1	2	3	4	5
19. Specialized instruction for using CPO was provided to me.	1	2	3	4	5
20. Senior management feels that CPO is the best system for patient records.	1	2	3	4	5
21. My supervisor feels that CPO is the best system for patient records.	1	2	3	4	5

Please continue on back.

Please answer the following questions by CIRCLING the number corresponding to your feeling:	<i>Disagree Strongly</i>	<i>Disagree Slightly</i>	<i>Neutral</i>	<i>Agree Slightly</i>	<i>Agree Strongly</i>
22. In general, LVHN supports the use of CPO.	1	2	3	4	5
23. My supervisor is very supportive of the use of CPO for my job.	1	2	3	4	5
24. CPO is compatible with the way I work today.	1	2	3	4	5
25. CPO is compatible with the way I order tests for patients.	1	2	3	4	5
26. CPO is compatible with the way I document patient information.	1	2	3	4	5
27. CPO is compatible with the way I retrieve information for diagnosis.	1	2	3	4	5
28. CPO is compatible with the way I share information with others.	1	2	3	4	5
29. I am willing to rely on the information within CPO.	1	2	3	4	5
30. I feel comfortable depending on the information within CPO, if no other source of patient information is available.	1	2	3	4	5
31. If I had my way, I would not permit other providers to update data in patients' records.	1	2	3	4	5
32. If I had my way, I would not permit other providers' to add documents to my patients' records.	1	2	3	4	5
33. I would not hesitate to use the information that other providers input into the CPO patient record.	1	2	3	4	5
34. I would confidently act on the information that other providers enter into the CPO patient record.	1	2	3	4	5
35. Using CPO is advisable in clinical practice.	1	2	3	4	5
36. Using CPO is pleasant.	1	2	3	4	5
37. I am satisfied with CPO.	1	2	3	4	5
38. Using CPO is an improved way to interact with others.	1	2	3	4	5
39. In the next year, I intend to use CPO as my primary source of historical patient information.	1	2	3	4	5
40. In the next year, I intend to document more patient information in CPO.	1	2	3	4	5
41. In the next year, I intend to adjust my work practices to better utilize CPO.	1	2	3	4	5
42. In the next year, I intend to become more proficient in retrieving patient information from CPO.	1	2	3	4	5